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**LAW OFFICES OF
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September 16, 2004

**VIA FACSIMILE
EXPEDITED PROCEDURE**

To: Examiner: Olisa Anwah
Group Art Unit No.: 2645
U. S. P. T. O.

Facsimile No. 703-872-9306

From: Phillip E. Miller

Facsimile No. 703-761-2375

Re: Filing of Amendment and Excess Claim Fee Payment Letter.
U. S. Patent Application Serial No. 09/421,363
Our Ref: YOR.121

Dear Examiner Anwah:

Enclosed please find an Amendment filed in response to the Office Action dated June 16, 2004, which should place the above Application in condition for immediate allowance. An Excess Claim Fee Payment Letter is also submitted herewith.

Thank you in advance for your kind consideration of this case.

Very truly yours,


Phillip E. Miller

PEM/lmb
Enclosure

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Gee-Gwo Mei et al.

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SEP 16 2004

Serial No.: 09/421,363

Group Art Unit: 2645

Filed: November 19, 1999 Examiner: Olisa Anwah

For: SYSTEM AND METHOD FOR PERSONALIZING DIALOGUE MENU FOR AN
INTERACTIVE VOICE RESPONSE SYSTEMHonorable Commissioner of Patents
Alexandria, VA 22313-1450**EXCESS CLAIM FEE PAYMENT LETTER**

Sir:

Transmitted herewith is an Amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.

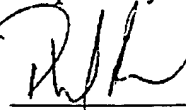
	<u>After Amendment</u>	<u>Prev. Paid for</u>	<u>Extra Claims Present</u>	<u>Rate</u>	<u>Fee Due</u>
Total claims	42	35	7	18.00	\$126.00
Indep. claims	4	4	0	84.00	\$0.00
Total Additional Fee for this Amendment					\$126.00

The Commissioner is hereby authorized to charge the amount of \$126.00 to Assignee's Deposit Account No. 50-0510 to cover the cost of the Excess Claim Fee.

The Commissioner is hereby authorized to charge any deficiency in fees or to credit any overpayment in fees to Assignee's Deposit Account No. 50-0510.

Respectfully Submitted,

Date: 9/16/04

Phillip E. Miller
Reg. No. 46,060

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Gee-Gwo Mei et al.

Serial No.: 09/421,363

Group Art Unit: 2645

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For: SYSTEM AND METHOD FOR PERSONALIZING DIALOGUE MENU FOR AN
INTERACTIVE VOICE RESPONSE SYSTEM

Honorable Commissioner of Patents
Alexandria, VA 22313-1450

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AMENDMENT UNDER 37 C.F.R. § 1.111

Sir:

In response to the Office Action dated June 6, 2004, please amend the above Application
as follows: